

To: Cantin, Lara (MTO)[Lara.Cantin@ontario.ca]
Cc: Stankovic, Valentina (MTO)[Valentina.Stankovic@ontario.ca]; Bruce, Steve (MTO)[Steve.Bruce@ontario.ca]; Stortz, Heather (MTO)[Heather.Stortz@ontario.ca]
From: Boparai, Jasan (MTO)[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5541E3082436435DA1DC3B29096763A5-BOPARAI, JA]
Sent: Tue 2/8/2022 8:19:01 PM (UTC-05:00)
Subject: RE: urgent request for info - heavy two trucks

Hi Lara: Steve and I spoke to two of the largest TSPs [REDACTED]:

- They informed that it is highly unlikely that any towing company would be willing to provide towing services, especially heavy towing.
- [REDACTED] has an office and provides services in Ottawa and told us that they have already been contacted by Ottawa Police and Toronto Police.
 - They would like to help but unfortunately they are not able to as they are concerned about staff and equipment safety.
 - [REDACTED] already has a contract with Ottawa Police.
 - [REDACTED] has received email and phone threats related to their staff and equipment. They also said that staff would not be willing to take risk and do this work.
 - The threats have been reported to Toronto Police.
- [REDACTED] stated similarly that they are concerned about staff safety and trucks getting burned.
- We didn't call other companies but are likely to get similar answers.
- I suspect that TSD may get similar responses from their TIS tow providers.

Regards,

Jasan
C: 519.200.5219

From: Cantin, Lara (MTO) <Lara.Cantin@ontario.ca>
Sent: February 8, 2022 5:13 PM
To: Boparai, Jasan (MTO) <Jasan.Boparai@ontario.ca>; Bruce, Steve (MTO) <Steve.Bruce@ontario.ca>; Stortz, Heather (MTO) <Heather.Stortz@ontario.ca>
Cc: Stankovic, Valentina (MTO) <Valentina.Stankovic@ontario.ca>
Subject: FW: urgent request for info - heavy two trucks

Hi Jasan, Steve and Heather

It looks like TSD may also have potential options with TIS tow providers, so that is being looked into.

When you do reach out to TSPs, can you take note of DM feedback below? We are just thinking of potential options to support, if needed.

Lara Cantin
Manager, Policy and Programs
MTO – Operations Division
Assistant Deputy Minister's Office
705-491-5191

From: Powers, Amanda (MTO) <Amanda.Powers@ontario.ca>
Sent: February 8, 2022 5:12 PM
To: Cantin, Lara (MTO) <Lara.Cantin@ontario.ca>; Henry, Joshua (MTO) <Joshua.Henry@ontario.ca>; Kim, Michelle (MTO) <Michelle.Kim@ontario.ca>; Oliverio, Stefano (MTO) <Stefano.Oliverio@ontario.ca>
Cc: McKimm, Virginia (MTO) <Virginia.McKimm@ontario.ca>; Unterlander, Shelley (MTO) <Shelley.Unterlander@ontario.ca>; O'Morrow, Michael (MTO) <Michael.O'Morrow2@ontario.ca>; Lett, Derek (MTO) <Derek.Lett2@ontario.ca>; O'Morrow, Michael

(MTO) <Michael.O'Morrow2@ontario.ca>; Condos, Niki (MTO) <Niki.Condos@ontario.ca>; Doidge, Eric (MTO) <Eric.Doidge@ontario.ca>

Subject: RE: urgent request for info - heavy two trucks

Hi Lara,

One request from DM on the outreach to Tow Pilot participants:

- I would like it positioned as we are just thinking of options etc. nothing that could be construed as us deciding to do this.
- No need ask about costs at this point.
- But they can have confidential conversations.

Thanks!

--Amanda

From: Powers, Amanda (MTO)

Sent: February 8, 2022 4:49 PM

To: Cantin, Lara (MTO) <Lara.Cantin@ontario.ca>; Henry, Joshua (MTO) <Joshua.Henry@ontario.ca>; Kim, Michelle (MTO) <Michelle.Kim@ontario.ca>; Oliverio, Stefano (MTO) <Stefano.Oliverio@ontario.ca>

Cc: McKimm, Virginia (MTO) <Virginia.McKimm@ontario.ca>; Unterlander, Shelley (MTO) <Shelley.Unterlander@ontario.ca>; O'Morrow, Michael (MTO) <Michael.O'Morrow2@ontario.ca>; Lett, Derek (MTO) <Derek.Lett2@ontario.ca>; O'Morrow, Michael (MTO) <Michael.O'Morrow2@ontario.ca>; Condos, Niki (MTO) <Niki.Condos@ontario.ca>; Doidge, Eric (MTO) <Eric.Doidge@ontario.ca>

Subject: RE: urgent request for info - heavy two trucks

Thanks, Lara – I'll share that info with the DM.

At the 4pm meeting I believe Parm clarified that TIS stations do have contracts with some towing operators, and this is likely the best fit for the request – Josh, can you please confirm?

Thanks!

From: Cantin, Lara (MTO) <Lara.Cantin@ontario.ca>

Sent: February 8, 2022 4:44 PM

To: Powers, Amanda (MTO) <Amanda.Powers@ontario.ca>; Henry, Joshua (MTO) <Joshua.Henry@ontario.ca>; Kim, Michelle (MTO) <Michelle.Kim@ontario.ca>; Oliverio, Stefano (MTO) <Stefano.Oliverio@ontario.ca>

Cc: McKimm, Virginia (MTO) <Virginia.McKimm@ontario.ca>; Unterlander, Shelley (MTO) <Shelley.Unterlander@ontario.ca>; O'Morrow, Michael (MTO) <Michael.O'Morrow2@ontario.ca>; Lett, Derek (MTO) <Derek.Lett2@ontario.ca>; O'Morrow, Michael (MTO) <Michael.O'Morrow2@ontario.ca>; Condos, Niki (MTO) <Niki.Condos@ontario.ca>; Doidge, Eric (MTO) <Eric.Doidge@ontario.ca>

Subject: RE: urgent request for info - heavy two trucks

Hi Amanda and adding Stefano *

In OD, Tow Zone Pilot contracts are for services only in the Tow Zone Pilot. There is no payment being made by MTO and no obligation of the towing companies to provide any services outside their restricted towing zone. However, OD staff will reach out to the towing companies that we have these contracts with and see if they have resources or possible options to re-deploy to support the province and what these cost estimates are including standby.

Staff plan to make calls this evening and let us know.

In OD, we have no other towing services on contract or towing contacts to reach out to.

I'll keep in touch.

Lara Cantin

Manager, Policy and Programs

MTO – Operations Division

From: Cantin, Lara (MTO)
Sent: February 8, 2022 3:27 PM
To: Powers, Amanda (MTO) <Amanda.Powers@ontario.ca>; Henry, Joshua (MTO) <Joshua.Henry@ontario.ca>; Kim, Michelle (MTO) <Michelle.Kim@ontario.ca>
Cc: McKimm, Virginia (MTO) <Virginia.McKimm@ontario.ca>; Unterlander, Shelley (MTO) <Shelley.Unterlander@ontario.ca>; O'Morrow, Michael (MTO) <Michael.O'Morrow2@ontario.ca>; Lett, Derek (MTO) <Derek.Lett2@ontario.ca>; O'Morrow, Michael (MTO) <Michael.O'Morrow2@ontario.ca>
Subject: RE: urgent request for info - heavy two trucks

Hi Amanda and others,

I will double check for OD to confirm.

Lara Cantin
Manager, Policy and Programs
MTO – Operations Division
Assistant Deputy Minister's Office
705-491-5191

From: Powers, Amanda (MTO) <Amanda.Powers@ontario.ca>
Sent: February 8, 2022 2:57 PM
To: Henry, Joshua (MTO) <Joshua.Henry@ontario.ca>; Kim, Michelle (MTO) <Michelle.Kim@ontario.ca>
Cc: Cantin, Lara (MTO) <Lara.Cantin@ontario.ca>; McKimm, Virginia (MTO) <Virginia.McKimm@ontario.ca>; Unterlander, Shelley (MTO) <Shelley.Unterlander@ontario.ca>; O'Morrow, Michael (MTO) <Michael.O'Morrow2@ontario.ca>; Lett, Derek (MTO) <Derek.Lett2@ontario.ca>; O'Morrow, Michael (MTO) <Michael.O'Morrow2@ontario.ca>
Subject: RE: urgent request for info - heavy two trucks

Thanks, Josh – I think narrowing down the list to focus on Kingston and Ottawa-based companies makes sense.

I just wanted to follow-up on one thing; the request was from SolGen to ask if we have any contracts or ability to send tow trucks to the Ottawa area (i.e. any tow trucks at MTO's disposal or contracts for towing services we could apply to this situation) – we can share the list on Tow Operator contact info with SolGen, but this doesn't meet their request.

Can TSD and OD please clarify if there are any Tow Operators on-call / on contract to MTO?

Thanks!

From: Henry, Joshua (MTO) <Joshua.Henry@ontario.ca>
Sent: February 8, 2022 2:47 PM
To: Kim, Michelle (MTO) <Michelle.Kim@ontario.ca>; Powers, Amanda (MTO) <Amanda.Powers@ontario.ca>
Cc: Cantin, Lara (MTO) <Lara.Cantin@ontario.ca>; McKimm, Virginia (MTO) <Virginia.McKimm@ontario.ca>; Unterlander, Shelley (MTO) <Shelley.Unterlander@ontario.ca>; O'Morrow, Michael (MTO) <Michael.O'Morrow2@ontario.ca>; Lett, Derek (MTO) <Derek.Lett2@ontario.ca>; O'Morrow, Michael (MTO) <Michael.O'Morrow2@ontario.ca>
Subject: FW: urgent request for info - heavy two trucks

Hi DMO,

The attached list contains registered CVOR holders that operate tow trucks filtered based on the weight of vehicles registered to the company's operations. The higher weight of the vehicles are indicative of a heavier class of tow trucks (but this is not guaranteed).

Although addresses are not provided, we did include phone numbers which equate to the rough geographical area (613 – Ottawa) and where returned the enforcement district codes, 41 and 42 which are Kingston and Ottawa respectively.

Please let us know if you would like us to filter the list so that it only includes either 613 area code or 41 and 42 districts.

From: Cantin, Lara (MTO) <Lara.Cantin@ontario.ca>

Sent: February 8, 2022 12:13 PM

To: Henry, Joshua (MTO) <Joshua.Henry@ontario.ca>; Bhatthal, Parm (MTO) <Parm.Bhatthal@ontario.ca>; McKimm, Virginia (MTO) <Virginia.McKimm@ontario.ca>

Cc: Unterlander, Shelley (MTO) <Shelley.Unterlander@ontario.ca>; Doidge, Eric (MTO) <Eric.Doidge@ontario.ca>; Boparai, Jasan (MTO) <Jasan.Boparai@ontario.ca>; Kim, Michelle (MTO) <Michelle.Kim@ontario.ca>

Subject: FW: urgent request for info

Importance: High

Hi Joshua and including Parm and Virginia due to urgency...

Deputy's request is below for the following asap – Josh – please go ahead and send response to Michelle directly and copy us.

1. List of heavy tow providers – and any info we may be able to provide that would support getting companies available to tow in the Ottawa area

Secondly and also urgent request – Chief Thompson from OPP also called Eric and asked for this:

2. List of CVSA trained members – does TSD have a list? If Chief wants to discuss this with MTO, as they may be seeking assistance from these members, who could he speak to?

Lara Cantin

Manager, Policy and Programs

MTO – Operations Division

Assistant Deputy Minister's Office

705-491-5191

From: LeBlanc, Laurie (MTO) <Laurie.LeBlanc@ontario.ca>

Sent: February 8, 2022 12:01 PM

To: Doidge, Eric (MTO) <Eric.Doidge@ontario.ca>

Cc: Kim, Michelle (MTO) <Michelle.Kim@ontario.ca>; Cantin, Lara (MTO) <Lara.Cantin@ontario.ca>

Subject: Re: urgent request for info

Perfect. Thx

Get [Outlook for iOS](#)

From: Doidge, Eric (MTO) <Eric.Doidge@ontario.ca>

Sent: Tuesday, February 8, 2022 11:56:15 AM

To: LeBlanc, Laurie (MTO) <Laurie.LeBlanc@ontario.ca>

Cc: Kim, Michelle (MTO) <Michelle.Kim@ontario.ca>; Cantin, Lara (MTO) <Lara.Cantin@ontario.ca>

Subject: RE: urgent request for info

Hi, I just got off a call with OPP who made the same request, I will find out what we have right away.

Eric Doidge

Assistant Deputy Minister

Operations Division

Ministry of Transportation

777 Bay Street

27th Floor, Suite 2703

Toronto, ON

M7A 1Z8

416-327-9044

MTO ONE



A Strong Transportation Future Together

From: LeBlanc, Laurie (MTO) <Laurie.LeBlanc@ontario.ca>

Sent: February 8, 2022 11:42 AM

To: Doidge, Eric (MTO) <Eric.Doidge@ontario.ca>

Cc: Kim, Michelle (MTO) <Michelle.Kim@ontario.ca>

Subject: urgent request for info

Hi. DM of Sogen and soc have asked me if we have contracts or the ability to send some heavy tow trucks to the Ottawa area? We would pay for having them on standby etc.

I don't know what we have in place but have been asked for the art of the possible. Need info asap please.

thanks